Fall 2024 Edition **JobInsights**

NEW, THIRD-PARTY RESEARCH SHEDS LIGHT ON HIRING TRENDS FOR THE SECOND HALF OF 2024.

> commissions an ongoing Job Insights survey to track employment and hiring trends across a wide range of industries. The survey was conducted online within the United States by The Harris Poll on behalf of Express Employment

To provide accurate and timely employment forecasts for business leaders, Express Employment Professionals

Professionals among 1,003 U.S. hiring decision-makers (defined as adults ages 18+ in the U.S. who are employed full-time or self-employed, work at companies with more than one employee, and have full/significant involvement in hiring decisions at their company). The survey was conducted May 16-June 3, 2024. Data are weighted where necessary by company size to bring them in line with their actual proportions in the population. Previous waves of data collection were conducted from October 31 to November 10, 2023 (n=1,007), June 8 to 22, 2023 (n=1,010), December 1 to 15, 2022 (n=1,002), May 3 to 23, 2022 (n=1,003), November 10 to December 2, 2021

(n=1,009), March 23 to April 12, 2021 (n=1,001), November 16 to December 7, 2020 (n=1,002), and April 21 to May 6, 2020 (n=1,005). The sample for the baseline survey in the first half of 2020 also included those who had been laid off, furloughed, or given a zero-hour schedule in the previous 60 days but worked full-time or were self-employed full-time prior and met all other qualification criteria. Respondents for this survey were selected from among those who have agreed to participate in our surveys. The sampling precision of Harris online polls is measured by using a Bayesian credible interval. For this study, the

sample data is accurate to within ± 3.3 percentage points using a 95% confidence level. This credible interval will be wider among subsets of the surveyed population of interest.



BRACING FOR CHALLENGES AMIDST OPTIMISM

pay not being competitive (17%). Companies may need to adjust wages company-wide to account for mandatory minimum wage increases.

Most Canadian hiring decision-makers (74%) feel positively about hiring over the next year with feelings of optimism (38%), confidence (33%), and hopefulness (32%). Despite their optimism, nearly 9 in 10 hiring decision-makers (88%) anticipate challenges this year, including their

WAGE INCREASES ON THE HORIZON Most hiring decision-makers (85%) agree minimum wage should increase to keep up with inflation rates—47% strongly agree. Around a third

PREPARATION FOR MINIMUM

mandated minimum wage increase. Companies may account for mandatory minimum wage increases in a variety of ways, including:

(32%) say their company would need to increase salaries/wages across the company (not just for minimum wage workers) if/when there is a





2024 HIRING OUTLOOK



14%



Motives for Workforce Increases Reasons for Not Hiring or **Decreasing Headcount** (Among those who plan to increase the number (Among those who plan to decrease the number of

of employees in the second half of 2024.)



Fill positions that are open due to employee turnover

FULL-TIME



Fill newly

created positions

Handle

or markets

34% 28%

Not feeling they need to hire Not enough room in

employees or not hiring in the second half of 2024.)

unable to afford to hire right now

the budget this year/

Finding qualified candidates is a challenge 51% of hiring decision-makers expect to face this year, and 31% predict increased competition in the job market. Companies' interest in hiring full-time employees (75%) remains high (from 75% in the second half of 2023), but some may prioritize hiring part-time, temporary, or junior level employees. On par with previous years, 56% of companies plan to fill entry-level roles and 49% plan to hire for mid-level positions (from 55% entry-level and 46% mid-level in first half of 2023).

EMPLOYEES WANTED

Full-time Either hourly (48%) temporary, or or salaried (43%) contract workers



46%

First Half

of 2021



There's good news for recent college graduates—47% of companies are looking to hire recent grads and 34% plan to hire college students.

46%

First Half

of **2022**



49%

26%

First Half First Half Second of 2023 of **2024** Half of 2023

43%

SIDE HUSTLES ON COMPANY TIME

36%

First Half

of **2020**

Employees may turn to side hustles to meet gaps left by uncompetitive pay and increases in cost of living and inflation rates. Nearly half of companies (49%) do

41%

Second

Half of

2020

not have a code of conduct or policies prohibiting this. Companies that discover

including around 3 in 10 asking the employee to only work their side hustle/side

their employees working a side hustle during company time may take action,

43%

Second

Half of

2021

SIDE HUSTLE/SIDE GIG ON COMPANY TIME

47%

Second

Half of

2022

EMPLOYEES AT THEIR COMPANY

DURING COMPANY TIME.

WORKING A SIDE HUSTLE/SIDE GIG

51% OF HIRING DECISION-MAKERS HAVE HEARD ABOUT OR DISCOVERED

47%

gig outside of company time (32%) or giving them a verbal warning (30%). **CONCERNS WITH EMPLOYEES WORKING A**

productivity 55%

Lower

detail when completing work **47%**

focus and

attention to

Lower engagement Misusing 38% intellectual property

20%

parties with access to software, company data, and/ or client information 20%

Providing

outside

19%

Stealing or

misusing

confidential

information

Employing unethical employees 19%

2% Other

None **17**%

"While hiring decision-makers remain optimistic about onboarding talent this year, companies are still facing a prolonged shortage of qualified workers. Now is the time to invest in resources to reskill workers instead of waiting for the perfect candidate," said Bill Stoller, Express Employment International CEO. "It's encouraging to see so many hiring decision-makers say employee training is a priority and intriguing to see the introduction of artificial intelligence as a teaching tool."

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Bill Stoller CEO and Chairman of the Board Express Employment International